

Priority Dispatch Dialogue 09/03/10 – Next Steps

Implementation:

- 1- Implement ALS First Responder Call Reductions (Alpha Level 911 Calls with a Medical Professional on Scene) This component will go to the EMS Advisory Council on 09/23 and the Medical Control Board on 09/16,
- 2- Implement Ambulance Call Reductions (Alpha Level with high Non-Transport rates). This component has already been approved by the EMS Advisory Council and the Medical Control Board.
- 3- Anticipated Continuing Medical Education (CME) will be November and implementation in December for components #1 and #2 (contingent upon planning and approvals).
- 4- Reduce BLS Responses by updating Runcards – work with individual Fire Departments to implement at their level of comfort.

Further Study or Action:

- 1- Financial Model of Savings (Key Issue) – Both in terms of cost reduction by eliminating or realigning current units or cost avoidance by controlling growth.
- 2- Engage dialogue with the Police Standard Council and Fire Chiefs regarding EMD Determinants being gathered on all calls. Study Priority Dispatch opportunities once data is collected.
- 3- Ensure any workload or cost shifting between First Responder and Ambulance Services is clearly understood.
- 4- Analyze phased implementation approach
- 5- Ensure Fire Transport, as it relates to Priority Dispatch, is studied.
- 6- Analyze EMD Determinant compared to the Final Field Impression of the Paramedics
- 7- Ensure a Citizen/Public Education Plan is developed and utilized.
- 8- Analyze “Time to EMD Determinant” to ensure decision makers and stakeholders know the performance of the EMD process.