

PINELLAS COUNTY FIRE CHIEF'S ASSOCIATION

April 2, 2009, Regular Meeting Minutes

The meeting was called to order by President Lewis at 12:55 PM, and roll call was taken with 19 members and no guests in attendance.

Chief Fant made a motion to accept the minutes of the previous meeting. Second by Chief Meyer, motion carried by voice vote.

Treasurer's Report as of April 1, 2009:

PCFCA Checking	\$9,062.34
PCFCA Extrication	\$143.32
PCFCA Training/Ed.	\$13,136.92
SCFSK Checking	\$1,995.68
SCFSK CD	<u>\$5,144.30</u>
Total	\$29,482.56

Chief O'Neal made a motion to accept the treasurer's report. Second by Chief Meyer, motion passed by voice vote.

Guests /Presentations

TargetSafety presented an overview of their web based training capability. Ms. Diane Ashe, District sales manager may be contacted at 407-545-2527 diane@targetsafety.com. Documents related to the presentation are attached as a PDF file with these minutes.

Correspondence

President Lewis sent a letter on behalf of the Association to Steve McCarthy, Pinellas Park Deputy Chief thanking him for his years of service as a haz-mat team member, including the past ten years as team commander. Steve will be recognized during the May meeting. Chief McCarthy sent a letter to President Lewis informing the Association of the selection of Palm Harbor Deputy Chief Craig Maciuba as the new haz-mat team commander.

New Business

None.

Unfinished Business

President Lewis opened the annual election of officers and read the proposed slate of officers presented during the April business meeting by the nominating committee. Those nominated were:

Doug Lewis, President	Jeff Malzone, Director at Large
Jamie Geer, Vice President	Jay Stout, North County Director
Mike Wallace, Secretary/Treasurer	Derryl O'Neal, Mid-County Director
Past President, Dan Graves	Dayton Saltsman, South County Director

The floor was opened to receive nominations with no member submitting a candidate. Chief Meyer made the motion to elect the slate of officers proposed by the nominating committee. Second by Chief Geer, motion passed by a voice vote. Congratulations to the newly elected Association officers! The oath of office will be administered during the May 7, meeting

Deputy Chief Doug Swartz, Clearwater FR provided a report on the status of the CPAT program. The transportability surveys are complete, the vendor has been paid and the completed Transportability Study has been delivered to the Association by the vendor, Initiative Partners Group. The plan to partner with St. Petersburg College to deliver the CPAT program cannot be undertaken at this time due to a licensing issue. Chief Swartz explained the licensing issues and issues affecting the use of Pinellas County fire rescue agency

personnel. He is investigating all avenues open to overcome the obstacles that remain in place and will report again ASAP.

Committee Reports

Operations Chiefs

No report.

Fire Marshals

Dunedin Fire Rescue Fire Marshal Bill McElligott reported that he will be the fire marshal's new representative to the Association meetings.

PALS

No report.

Training Officers

Tim Pilson, Palm Harbor FR reported that a sub-committee had been formed to develop a high-rise training drill, probably at night later this year in St. Petersburg.

The training committee had received the request from the operations chiefs committee to examine the development of NFIRS fire report data entry training.

EMS Advisory Council

Chief Geer reported on the results of the Council's election of officers and the Council's letter to the County EMS Authority regarding EMS system resolutions effecting levels of service and funding.

Opticom

No report.

Fire District Contract

No report.

Affiliate Reports

Pinellas County Public Safety Services

No report

Medical Director

Jeff Barnard reported that the OMD annual report will be up on the web site in mid-April for review. The system statistics indicate that there is good work going on in the field.

SunStar

The new EMS warehouse is projected to be completed in May and ready for occupancy. The system transported 12,662 patients in March eclipsing the old record set in March of 2008.

Emergency Management

Sally Bishop sent the following via e-mail: See the EM Newsletter we just sent out.....and a reminder about the EM Coordinators meeting on April 17th at the EpiCenter at 9:30. We're working towards a pretty full agenda for that meeting.....

Communications/911

Jackie Weinreich reported that all of the NIFRS fire reports for 2008 were completed and sent to the State. The 9600 baud modem dial-up service will be terminated in May 2009.

St. Petersburg College Fire

Charlie Caruthers reported that the summer registration begins this week through May 12. The latest fire academy class graduated and a new part-time academy is starting. The advisory council will be meeting 4/15 at 09:00 at the training center. May 13, the college will conduct a Preparing for Assessment Center course; they will need volunteer assessors for this training.

St. Petersburg College EMS

No report.

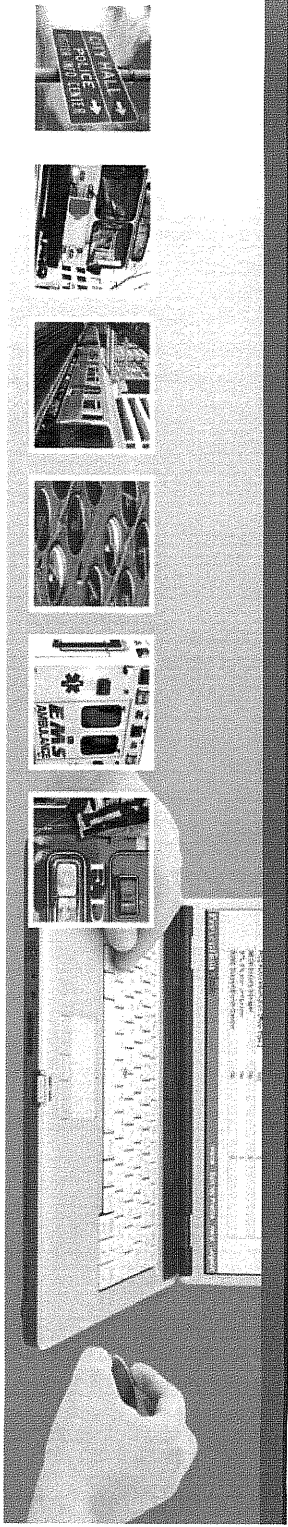
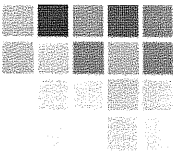
Red Cross

No report.

Good of the Organization

The meeting was adjourned at 1:35 PM.

Next Meeting is May7, 2009.



PreventionLink Credentials Manager

As an employer, you are responsible for ensuring that your employees are legally qualified to perform their job functions. If they are not, you could be putting their health and safety in jeopardy. You could also be exposing your organization to unnecessary, and costly, liability claims.

To keep your employees safe, and minimize your organization's exposure, TargetSafety has developed PreventionLink Credentials Manager. With this easy-to-use application, you can track the status of:

- EMT certifications
- Firefighter and police job qualifications (HAZMAT, First Responder, etc.)
- Drivers' licenses
- Auto insurance
- Virtually any type of data that includes an expiration date and identification number

You can also alert employees—including other PreventionLink administrators and supervisors—when a credential is near expiring so that they can take immediate action.

Benefits include:

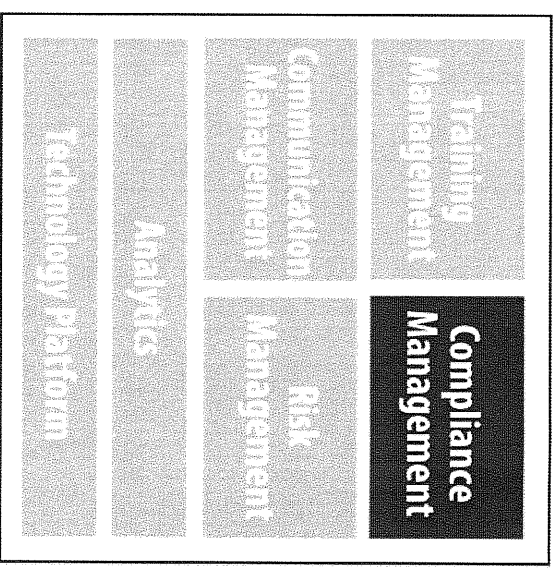
- **The ability to easily maintain compliance with organizational, state and federal employee guidelines**
- Quickly determine which employees have met the necessary training requirements and which have expiring drivers' licenses and auto insurance policies
- Create your organization's own credentialing system for other required training and tasks
- Give employees the ability to edit and update their own credentials

An automated notification system that will remind you, and your employees, when a credential is near expiring

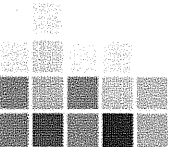
- Notify any combination of the user, supervisor or administrator of an expiring credential based on the timeframe you specify (i.e. 30 days in advance)
- Alert employees on the home page of their PreventionLink sites as well as by email
- Schedule an unlimited number of alerts for each credential

A custom reporting tool that lets you see which credentials are current and which have expired

- Filter data based on employees, their credentials and the associated expiration dates



PreventionLink™



Features

Located under the PreventionLink Users tab, Credentials Manager features:

- A **summary screen that displays all credentials in the system**
- Accessible by the administrator and select supervisors (those given access), this screen includes a list of the organization's credentials, their alert status and the number of employees with the credential.
- From it, administrators and supervisors can drill down to the information specific to each credential.

Tools to create a new credential

- Once the "Create New Credential" link is clicked, administrators can determine the credential name and description, decide what level of access employees should have, and set the credential parameters (i.e. start date, expiration date or user code).

Tools to modify an employee's existing credential

- From the "Modify User Profile" screen, you can add or edit an individual's credential information.

A system that assigns alerts to a credential

- The alert schedule is determined by the administrator; however, an unlimited number of alerts can be scheduled in advance of the expiration date, on the expiration date or after the expiration date.
- Alerts can be sent to any combination of the user, supervisor or administrator of the PreventionLink site.
- Alerts are displayed on the employee's PreventionLink home page and can also be sent via email.

A custom report

- The "Active User Credential" report lets you filter credential data based on the user's name, status, and categories as well as by the credential name and expiration date.

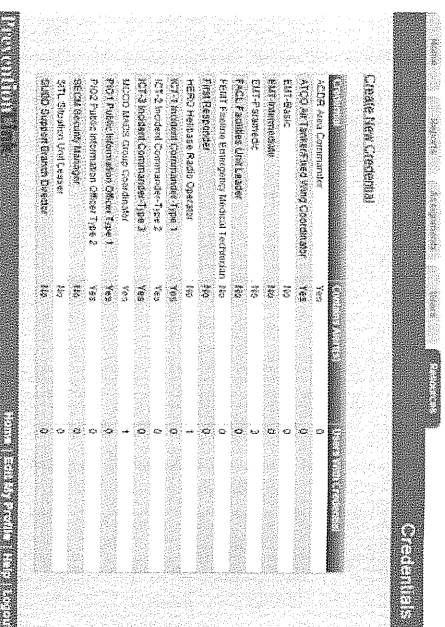
PreventionLink™ is a comprehensive suite of online risk management, training, communications, and compliance systems. Built on an exceptional technology platform and including powerful analytics, PreventionLink offers a wide range of solutions to meet the needs and budget of public entities at every level. Today over 2,500 public entities use

TargetSafety's PreventionLink to realize their strategic, operational, financial, and compliance goals. Founded in 1999, TargetSafety is the leading provider of online enterprise risk management solutions to public entities in the United States. The company is headquartered in San Diego, California.

TargetSafety

10815 Rancho Bernardo Road, Suite 250, San Diego, CA 92127
Toll Free: 800.840.8048 • Fax: 858.487.8762

Email: support@targetsafety.com



Home -> Security Profile -> User 1 -> Profile

Home | Security Profile | User 1 -> Profile

NAME	STATUS	ACTIVE DATE	EXPIRATION DATE
ACOP Area Commander	Yes	0	0
ACOP Air Tender/First Aid Coordinator	Yes	0	0
EMT-Static	No	0	0
NAR Paramedic	No	0	0
EMT Paramedic	No	0	0
EMT Paramedic Unit Leader	No	0	0
EMT Paramedic Emergency Medical Technician	No	0	0
EMT-Response	No	0	0
EMTS Helibase Radio Operator	No	0	0
NCF-1 Incident Commander -Type 1	Yes	1	0
NCF-2 Incident Commander -Type 2	Yes	0	0
NCF-3 Incident Commander -Type 3	Yes	0	0
NACPO NACPO Group Coordinator	Yes	1	0
PROJ Public Information Officer Task 1	Yes	0	0
PROJ Public Information Officer Task 2	Yes	0	0
SESO4 Incident Manager	No	0	0
SNT1 Station Unit Leader	No	0	0
SUPD Support Group Director	No	0	0

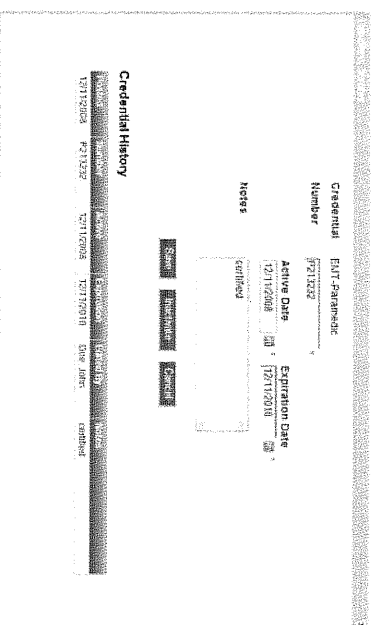
From the main Credentials screen, administrators and supervisors can drill down to the credential data.



EMT-Paramedic

CREDENTIAL NUMBER	USER'S START/EXPIRATION	ACTIVE DATE	EXPIRATION DATE
Adams, Josh P133432	730	12/11/2008	12/11/2010
Castellano, Jeremy P215232	730	12/11/2008	12/11/2010
Codi, Jimmy P998232	721	12/02/2008	12/02/2010

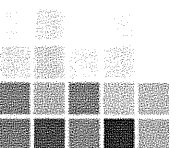
When the credential name is selected, an editable report is shown for all users with that credential.

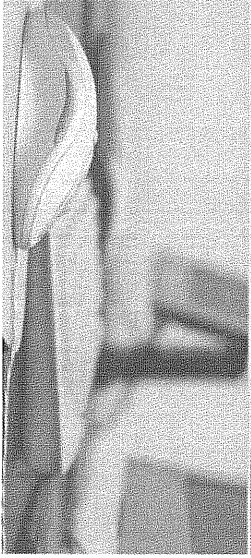
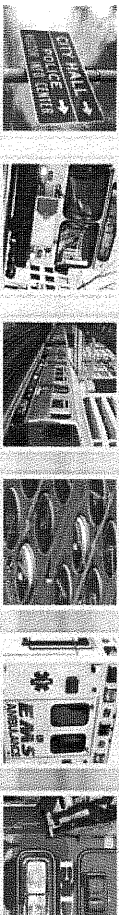
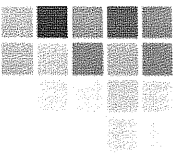


Credential History

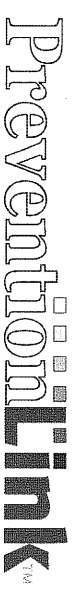
CREDENTIAL NUMBER	EMT-Paramedic	ACTIVE DATE	EXPIRATION DATE
120112008	P211232	12/11/2008	12/11/2010
120112009	P211232	12/11/2008	12/11/2010
120112010	P211232	12/11/2008	12/11/2010
120112011	P211232	12/11/2008	12/11/2010
120112012	P211232	12/11/2008	12/11/2010

Each time the credential is updated, that information is displayed in the credential history at the bottom of the screen.





PreventionLink Custom Tests



Making sure that your employees receive the training necessary to do their jobs is critical—not just to your organization and its ability to maintain compliance, but also to your workers whose health and safety depends on it.

To help you deliver this much-needed training, and evaluate your employees' proficiency level, TargetSafety has introduced PreventionLink Custom Tests. Using this state-of-the-art testing tool, you can easily create, assign and manage the delivery of secure, web-based exams. You can also track test completion and record the results—all from within the PreventionLink platform.

Benefits include:

The ability to cost-effectively develop and deliver custom tests

- Create online exams based on any content you choose—videos, PowerPoints, a company-wide policy, a new organizational procedure, your own training curriculum, etc.
- Develop your own test questions, or share questions with other PreventionLink administrators in your organization.
- Assign the exam to any employee with the click of a mouse.

Time-saving tools for scoring and recording exams

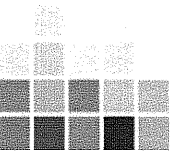
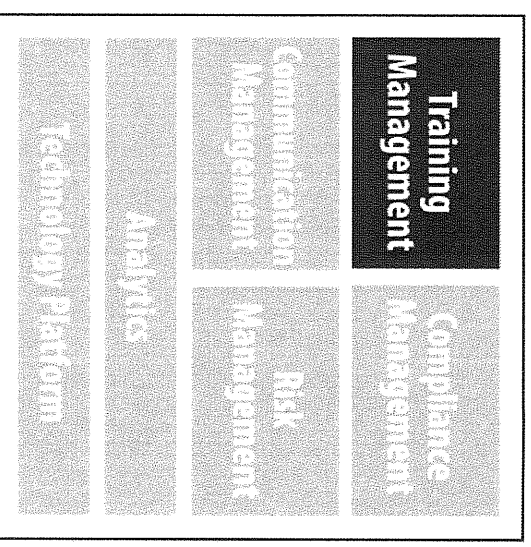
- You set the passing grade percentage and determine whether an employee has more than one opportunity to take the exam—Custom Tests does the rest!
- Test results are tabulated immediately and employees receive their scores within seconds.

A central, accessible repository of your employees' test results

- Results are saved in the system and you can easily access them by running a report that includes completion date, grade percentage, number of attempts and status (pass/fail).

Security features that eliminate the opportunity for cheating

- You can randomize the order of the questions so that no two exams are identical.
- Enhanced security features prevent employees from copying, printing, or saving the questions as well as viewing the page's source code.



Features

As an integrated PreventionLink application, Custom Tests features a:

- **Question Bank**
 - Create, edit and categorize your questions.
- **Test Library**
 - View the tests in your library along with useful summary data.
- **Test Builder**
 - Develop your exams using the questions and categories you have created, assign the passing grade percentage, determine access privileges, and preview your test.

In addition to these features, the application provides a number of time-saving shortcuts that make building your online exams simple:

- **The ability to categorize questions**
 - Every question is assigned a category, making it easier to organize questions on a test.
- **“Normal” and “advanced” display modes**
 - “Normal” mode provides basic functionality and “advanced” mode gives you the ability to edit test questions and categories all from within the Test Builder screen.
- **Drag-and-drop functionality for organizing test questions**
 - Simply drag and drop questions in the order they should appear.
- **Random sorting capabilities**
 - You have the option to randomly sort individual questions as well as entire categories of questions.
- **A question ID**
 - Every question is assigned a unique identification number, making it easier to track which questions were used on each test.
- **An intuitive test engine**
 - Using this engine, you'll never inadvertently add a duplicate question to the exam.

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Custom Tests Test Builder

History Mode: Normal Advanced

NEW QUESTIONS

QUESTION ID	QUESTION	CATEGORY	STATUS
1	What determines the difficulty of the rescuer?	Medical	Active
2	What determines the difficulty of the rescuer?	Medical	Active
3	What determines the difficulty of the rescuer?	Medical	Active

TEST SUMMARY

TEST NAME: First Aid - Medical
PASSING GRADE: 80%
RANDOMIZE ORDER: [X]
ACCESS: Public

TOTAL QUESTIONS: 6

PREVIEW TEST

TEST BUILDER

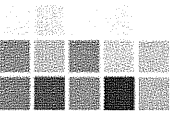
Please answer the following test questions:

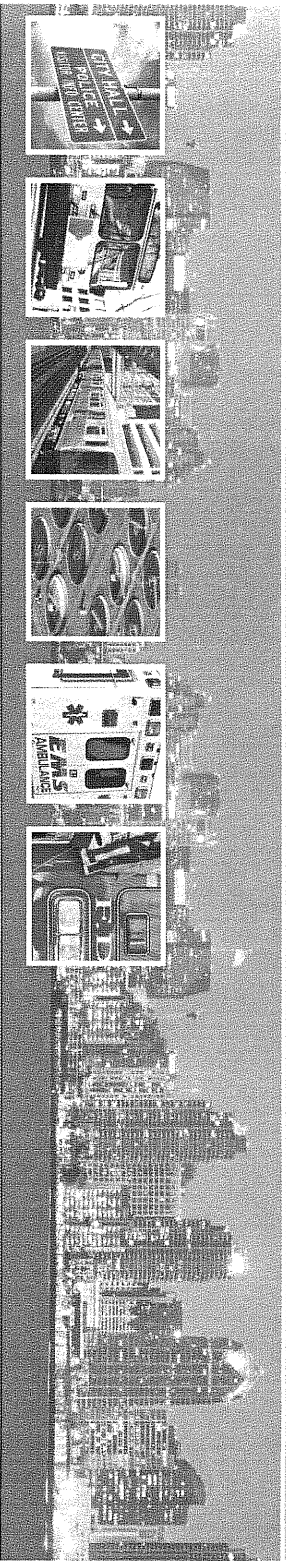
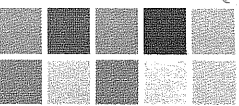
1. A fire truck traveling at 50 miles an hour takes 5 min to reach the emergency scene. How many miles is the fire station from this incident?
A. 5 miles
B. 24 miles
C. 4.16 miles
D. 4.36 miles
2. A bumper takes 9 min. to reach the scene of a fire that is 18 city blocks away. If one mile equals 8 city blocks, how fast is the truck traveling?
A. 36 miles an hour
B. 40 miles an hour
C. 50 miles an hour
D. 60 miles an hour
3. What determines the difficulty of the rescuer?
A. Location of victim
B. Distance of burn and the amount of smoke and fumes
C. Medical condition of victim
D. Amount of manpower available

System Test Answers

From the Test Builder screen, you can create your custom test, assign privileges, determine the passing grade and preview the test.

With Custom Tests, you can easily assess your employees' understanding of a particular subject.





Solutions designed exclusively for public entities:

Risk Pools

PreventionLink is a comprehensive suite of online risk management, training, communications, and compliance systems designed exclusively for public entities.

Cities/Municipalities

Fire

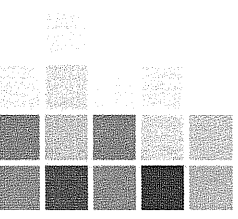
From training and communication to compliance and risk reduction, PreventionLink has empowered over 2,500 public entities in the United States to realize their strategic, operational, financial and compliance goals.

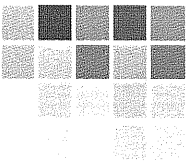
EMS

Water/Wastewater

Special Districts

With PreventionLink, an organization can rapidly and cost-effectively incorporate fundamental enterprise risk management principles to take their organization to the next level. With four levels of service options available – Enterprise, Professional, Select, and Smart – organizations have the flexibility to select the specific tools and content they need to manage risk and maintain compliance.

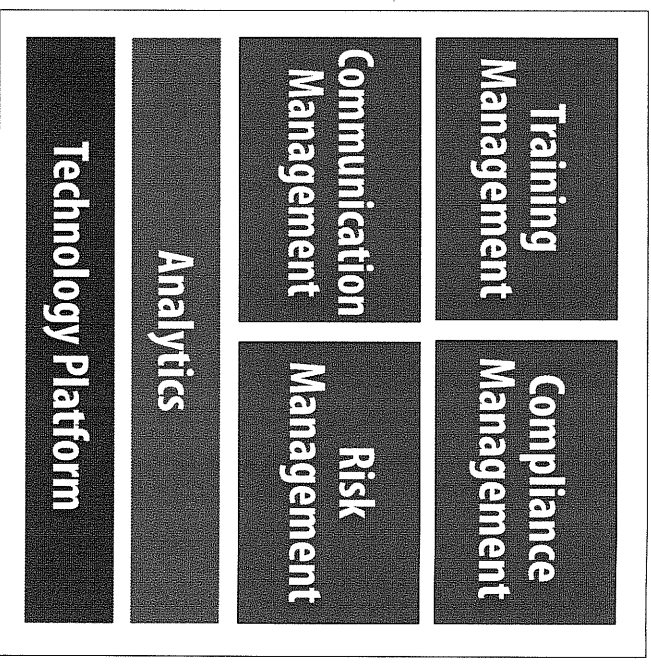




PreventionLink™

Powerful web-based enterprise risk management software

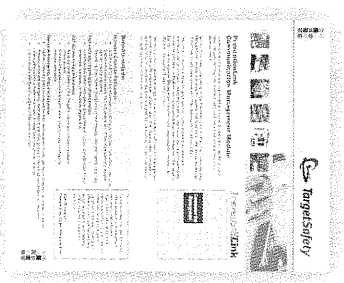
Whether you are training and communicating with your employees or working to ensure compliance and a reduction in your overall risk, PreventionLink helps you streamline and automate the process. Built on an exceptional technology platform that includes powerful analytics, PreventionLink offers a wide range of solutions to meet the needs and budget of public entities at every level.



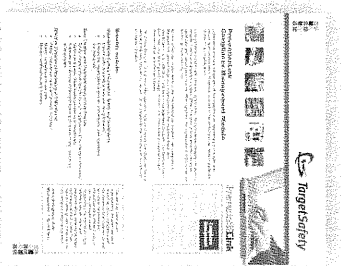
Training Management: PreventionLink's Training Management module is a cost-effective way to provide employees 24/7 access to self-paced training. Our extensive library of online courses is proven to create a safety-focused culture and substantially reduce claims and lost workdays. This training management system schedules, manages, and documents all desired employee training.



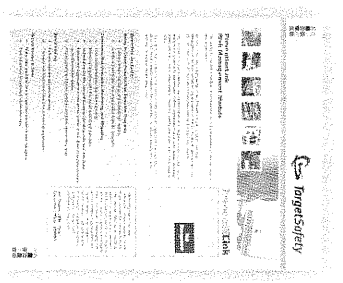
Communication Management: The Communication Management module is a powerful system that enables an interactive exchange of information and data across all of the organization's stakeholders. It makes it easy for employees to communicate their perspectives and feedback on operations and processes.



Compliance Management: The Compliance Management module arms an organization with flexible tools to create and monitor key compliance tasks, manage and distribute organizational policies, and track the status of user certifications. The module assigns, monitors, and documents all mandatory and mission-critical activities and tasks to help ensure that state and federal laws, as well as the organization's policies, procedures, and regulations are being followed.



Risk Management: The Risk Management module allows an organization to define, measure, and monitor the key risk metrics that help keep employees safe and protect key assets. The module includes powerful risk identification and mitigation tools to help clients analyze the general fundamentals of their organization in several areas including organizational culture, employment practices, safety practices, and motor vehicle safety.



Benefits

- **Customized Solutions** – Select from a wide range of options to fit your needs and budget.
- **Proven Risk Management** – Keep employees safe and protect key assets.
- **Cost-Effective Training** – Improve effectiveness and reduce training costs with online training.
- **Improved Compliance** – Ensure compliance and mitigate risk.
- **Efficient Communications** – Distribute information quickly and easily.
- **Analysis / Benchmarking** – Gain visibility and monitor compliance.
- **Increased Adoption** – Increase use with web-based, easy-to-use programs.
- **Program Expansion Capability** – Increase functionality with scalable solutions offering a wide range of applications and services.
- **Improved Return on Investment** – Replace manual systems, increase efficiency, and reduce claims and losses.

Analytics: The Analytics module provides instant visibility to a broad range of risk drivers across your organization. Administrators can identify key metrics, run reports, benchmark operating units, and implement corrective actions when problems are identified. A powerful reporting engine generates real-time reports on training records and the status of compliance tasks. The module includes dashboard and reporting systems.

Technology Platform: PreventionLink's robust technology platform powers the system's training, compliance, communication, and risk management modules. This unique platform ensures that the documentation of training and compliance activities is automated, allowing nothing to slip through the cracks. Delinquent activities are automatically flagged, providing visibility to key metrics and ensuring accountability across the entire organization. With easy-to-use, accessible tools the platform enables program administrators to manage users, assign and track training and compliance tasks, and run real-time reports.

Services:

Unparalleled, exceptional customer care is our promise

Target Safety is dedicated to providing world-class service. Our team delivers a complete range of integrated services to assist public entities in their mission. Whether your organization needs implementation, customization, account management or 24/7 help desk support, our team is just a phone call away. We work closely with our clients to customize their solution to meet their unique needs.

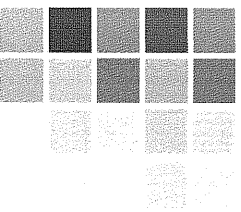
Implementation: We have assembled a world-class implementation team that is experienced in the needs and challenges of public entities. We work closely with your organization to make sure that our PreventionLink platform is configured properly to support your organization's specific needs, and we provide the training your team needs to start using the system once the implementation is complete.

Customization: Our talented team of developers and programmers work with your account manager to create a customized solution that looks and feels like a seamless extension of your organization. We can tailor your solution to match your website branding, include your local policies and procedures in training courses, create customized reporting options, provide video hosting, and integrate with third party vendors.

Help Desk Support: Our 24/7 help desk support team not only helps you through any challenges, they help your team continually learn how to utilize the full power of the PreventionLink solution.

Account Management: For enterprise clients, your account manager works closely with your team from day one to identify your needs and create the customization plan that best suits your organization's goals. Your account manager is your team's main point of contact, from implementation to accommodating for changes in your organization. Our seasoned account managers ensure that our products and services not only meet but exceed your expectations and provide you the highest return on your investment.





Solutions

PreventionLink™ Enterprise provides self-insured risk pools and other large multi-faceted entities with the most comprehensive suite of online risk management, training, communications and compliance systems. Modules include a course library and curriculum management, policy management, risk analysis and benchmarking, and announcement/email capability.

PreventionLink Professional provides a complete, customized solution for individual public sector organizations. The solution includes unlimited access to all of the training in the PreventionLink catalog. Multiple-year custom course curriculums may be developed for each organization. The modules include dashboard, custom activities manager, user records management, course library and curriculum management, file center, and e-mail communication. Professional solutions are available for:

- **Fire**
- **Emergency Medical Services (EMS)**
- **Environmental, Health, and Safety**
- **Water Distribution**
- **Water Treatment**

PreventionLink Select solutions provide risk pools the flexibility to offer multiple solutions across their membership. Select solutions are cost-effective and designed to target multiple areas of risk across the pool's members. Modules include basic reports, monitoring, training, compliance, and email communication. Multiple employee training tracks can also be customized to deliver between two to five training courses per employee per year.

PreventionLink Smart solutions provide targeted solutions to address specific areas of risk for public entities. These cost-effective solutions include basic reports, assignment tools, compliance and supervisory training courses, policy management, and email communication.

- **FleetSmart:** a complete online training and compliance solution for drivers of fleet vehicles.
- **EVOSmart:** a complete online training and compliance solution designed for emergency vehicle operators in fire departments and law enforcement agencies.
- **ManageSmart:** a program that provides an overview of employment practices encountered in the workplace for individuals tasked with making employment decisions.
- **WorkSmart:** a series for employees that highlights techniques for preventing common barriers to a positive and effective work environment.
- **ActSmart:** a program designed specifically to comply with the stringent requirements of California's AB 1825 Sexual Harassment Training Law.
- **EthicsSmart:** a program designed specifically to address California's AB 1234 ethics training requirement for local agency officials.

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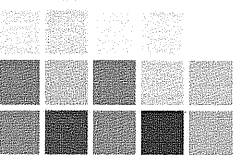
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PreventionLink - A TargetSafety Solution

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PreventionLink™

Client Services Contact Information

E-Mail: support@targetsafety.com
Toll Free: 877.944.6372
Fax: 858.487.8762

SUPPORT

Course Catalog for Fire and EMS Professionals

Welcome to TargetSafety! This document lists all of the courses currently offered on the PreventionLink™ platform specific to fire and EMS departments. We are continually adding new courses, so be sure to check back often for our latest course offerings.

Also, please don't hesitate to contact us with comments, suggestions, or requests for additions to the catalog!

Fire Industry.....	2-3
EMS Continuing Education	4
Emergency Vehicle Operator.....	5
OSHA & Compliance.....	6
Employment Practices for Supervisors	7
California AB 1825 Sexual Harassment.....	7
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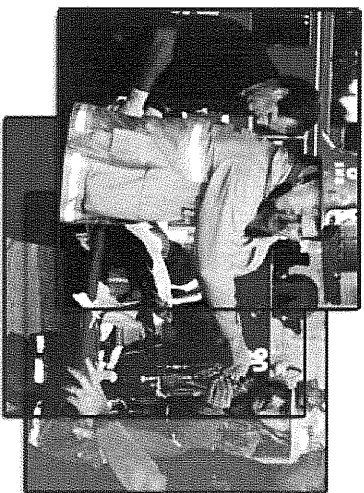
Updated January 2009

Fire Industry

NFPA 1500 Series

This series of courses is designed specifically for the fire industry and meets the NFPA 1500 code requirements. These courses were developed in conjunction with the NFPA, and specific content experts at the NFPA participated in their creation.

Hazard Communication
 Advanced HAZWOPER Awareness (Modules 1-4)
 Hazmat Spill Prevention & Control
 Hazmat Transportation
 Compressed Gas Safety
 Materials Handling, Storage, Use & Disposal
 Confined-Space Entry
 Combustible & Flammable Liquids
 Personal Protective Equipment
 Respiratory Protection
 CPR Academic
 Driving Safety
 Bloodborne Pathogens Safety
 Laboratory Safety
 Welding Safety



NFPA 1001 Series / Firefighter I&II

PreventionLink™ has a complete library of Firefighter I & II awareness and refresher level courses based on NFPA codes and standards.

Firefighter Orientation and Safety
 Fire Behavior
 Ground Ladders
 Ventilation
 Forcible Entry Into a Structure
 Firefighter Personal Protective Equipment
 Protection of Evidence of Fire Origin and Cause
 Fire Prevention and Public Education
 Loss Control
 Self-Contained Breathing Apparatus

Water Supply
 Fire Streams
 Vehicle Extrication
 Building Construction
 Portable Extinguishers
 Fire Control
 Fire Hose
 Rescue and Extrication
 Fire Detection, Alarm and Suppression Systems
 Fire Department Communications

NFPA 1021 / Company Officer

PreventionLink™ is developing a complete line of company officer awareness and refresher level courses based on NFPA codes and standards. Look for more new courses in the months to come.

Assuming the Role of a Company Officer
 Fire Investigation
 Fire Department Structure
 Legal Responsibilities and Liabilities

Firefighter Health and Safety
 Incident Response Safety
 Fire and Life Safety Inspections

Fire Industry

General

Driver Intersection Safety
Driver Operator
Introduction to Wildland Fire Behavior

Emergency Response to Terrorism

This introductory guide for First Responders is essential for those who may be among the first to arrive at an incident of suspicious origin. It is intended to be a general introduction to the basic concepts for first responder awareness of a potential terrorist incident. This course consists of four training modules, each requiring approximately 45 minutes to complete.



Module I: Terrorism in Perspective—This module offers an overview of terrorism from the perspective of the First Responder.

Module II: Incidents and Indicators—This module covers recognizing suspicious incidents, key indicators, warning signs, and detection clues.

Module III: Self-Protection—This module reviews types of potential harm and means of protection.

Module IV: Scene Control, Notification and Coordination—This module focuses on the initial response to a potential terrorist incident, including arrival considerations, scene isolation, evacuation, and procedures for activating response resources.

First Responder Operations Level Refresher

This 8-hour course is designed to be a refresher for the Operations Level Responder to Hazardous Materials Incidents. The course consists of four training modules, each requiring approximately two hours to complete. The course fulfills the requirements of NFPA 472 and 29 CFR 1910.120(q).

Module I: Analyzing the Incident—This module reviews how to survey a hazmat spill or incident; how to collect hazard and response information with MSDSs, labels, and markings; and how to identify the various transport containers and storage tanks used for hazardous materials.

Module II: Planning the Response—The module will cover the chemical and physical properties of materials and their impact on storage and transport containers; response objectives, including how to assess the risk to a responder for each hazard class; and how to determine the suitability of SCBA and personal protective equipment.

Module III: Implementing the Planned Response—The module will cover the principles of site management, how to establish and enforce control zones, and tactics for emergency decontamination. It will discuss common types of releases and how to deal with them, and how to conduct defensive operations such as damming and diking and air monitoring.

Module IV: Incident Management Systems and Terrorism Awareness—The module will cover incident management systems and the first responder's role in a response plan. It will also cover the potential for terrorist attacks, typical agents used in a terrorist event, and the appropriate response tactics.

EMS Continuing Education

PreventionLink™ offers a comprehensive catalog of online EMS continuing education courses that is accepted in most states. Our courses allow First Responders, EMT-Basics, EMT-Intermediates, and EMT-Paramedics to complete their continuing education requirements in an engaging and easy-to-use format. Please note that not all TargetSafety courses are approved in all regions. For a list of approved courses in your area, please visit www.targetsafety.com.

Preparatory

Health and Wellness
 Diet and Nutrition
 Back Injury Prevention
 Workplace Stress
 Infectious Disease Control
 Medical, Ethical, and Legal Issues in Emergency Care
 HIPAA Awareness
 Protecting Yourself from Influenza
 HIV Awareness
 HIV Awareness - Florida
 Common Infectious Pathogens

Trauma

Bleeding and Shock Basic
 Bleeding and Shock Advanced
 Burn Management Basic
 Burn Management Advanced
 Musculoskeletal Injuries Basic
 Musculoskeletal Injuries Advanced
 Head and Face Emergencies Advanced
 CNS Injuries Basic
 CNS Injuries Advanced
 Thoracic Emergencies Advanced

Patient Assessment

Patient Assessment Basic
 Patient Assessment Advanced
 Communication and Documentation



Medical

Respiratory Emergencies Basic
 Respiratory Emergencies Advanced
 Pharmacology Basic
 Pharmacology Advanced
 Cardiac Emergencies Basic
 Cardiac Emergencies Advanced
 Altered Mental Status
 Poison and Overdose Basic
 Environmental Emergencies Basic
 Environmental Emergencies Advanced
 Behavioral Emergencies Basic
 Behavioral Emergencies Advanced
 Non-Traumatic Abdominal Injuries
 Allergies and Anaphylaxis Basic
 Allergies and Anaphylaxis Advanced
 Operating an Automatic External Defibrillator (AED) Basic

Special Considerations

Obstetrical Emergencies Basic
 Obstetrical Emergencies Advanced
 Neonatology Advanced
 Pediatric Medical Emergencies Basic
 Pediatric Medical Emergencies Advanced
 Geriatric Emergencies Advanced
 Patients with Special Challenges

Operations

Driving Safety
 Introduction to Hazardous Materials
 Hazard Communication
 Confined Space Entry
 Emergency Response to Terrorism (Mod. 1-4)
 Managing Multiple Casualty Incidents (MCIs)

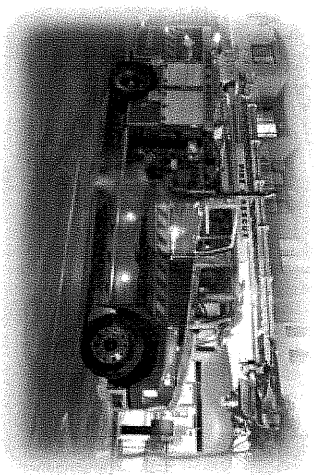
Airway

Respiratory System: A & P Review
 Airway Management Basic
 Airway Management Advanced

Emergency Vehicle Operator

Online Driver Training & Compliance Program

Our Emergency Vehicle Operator courses offer departments a convenient, easy-to-use, and time-saving solution to reduce motor vehicle losses, one of the costliest but least addressed losses in the workplace.



Driver Training Curriculum

Online training courses designed to change unsafe driving behavior and reinforce key safe driving concepts. Courses have been tailored to meet the varied needs of emergency vehicle operators.

Supervisor Training Curriculum

Designed to provide supervisors with the training necessary to maintain a staff of safe and capable drivers.

Overview Guide to Implementing a Motor Vehicle Safety Program
 Outlines the elements of an effective emergency vehicle safety program.

Fire Department Driver Training Curriculum

- Driver Safety Orientation
- Impaired Driving
- Intersection Safety
- Safe Backing
- Distracted Driving
- Emergency Vehicle Characteristics
- Legal Considerations
- Emergency Vehicle Operations
- Adjusting to Changing Conditions
- Defensive Driving Strategies
- The Dangers of Speeding
- Vehicle Safety and Security
- Securing Materials for Transportation
- Vehicle Inspection and Maintenance
- The Importance of Seat Belt Use
- Accidents and Emergencies

Supervisor Curriculum

- Motor Vehicle Safety Overview for Supervisors
- Personnel Selection
- Accident Investigations
- Reasonable Suspicion of Drugs for Supervisors
- Reasonable Suspicion of Alcohol for Supervisors

OSHA & Compliance

PreventionLink's™ online courses can be used to help comply with OSHA, DOT, and other federal and state regulatory agency training mandates. Complete all of your required compliance training courses online, eliminating the logistics issues inherent in traditional training methods.

General Safety

- Back Injury Prevention
- Slips, Trips, & Falls Prevention
- Hearing Conservation
- Eye Safety
- CPR Academic
- General First Aid Part 1 & Part 2
- Electrical Safety
- General Office Ergonomics
- Office Safety
- Computer Security Awareness
- Disaster Preparedness
- Working in Extreme Temperatures
- Fire Extinguisher Safety
- Fire Prevention Safety
- Driving Safety
- Building Evacuation and Emergencies

Environmental Awareness

- Asbestos Awareness
- Lead Awareness
- Hazard Communications
- Advanced HAZWOPER Awareness (8-Hour)
- Hazmat Spill Prevention & Control
- Hazmat Transportation
- Compressed Gas Safety

Human Resources

The Human Resources bundle has been designed to supplement our core course catalog and provide training that is relevant and essential to all employees.

- Workplace Violence
- Sexual Harassment
- Workplace Diversity
- Workplace Stress
- Health & Wellness
- Diet & Nutrition
- Alcohol-Free Workplace
- Drug-Free Workplace

Supervisor

Our Supervisor bundle has been designed to supplement our core course catalog and provide training that is relevant to supervisors in organizations of any size.

- Reasonable Suspicion for Supervisors - Alcohol
- Reasonable Suspicion for Supervisors - Drugs
- Sexual Harassment Awareness for Supervisors

Environmental Awareness (Continued)

- Materials Handling, Storage, Use & Disposal
- Radiation Safety
- Confined-Space Entry
- Laser Safety
- Combustible & Flammable Liquids

Occupational Health

- Bloodborne Pathogens Safety
- HIV/AIDS Awareness
- Forklift Safety
- Trenching & Shoring
- Machine Guarding
- Hand & Power Tool Safety
- Incident Investigation
- Laboratory Safety
- Welding Safety
- General Construction Safety
- Personal Protective Equipment
- Respiratory Protection
- Risk Assessment Analysis
- Lock-Out / Tag-Out
- Indoor Air Quality
- Fall Protection
- Ladder & Scaffolding Safety
- Industrial Ergonomics

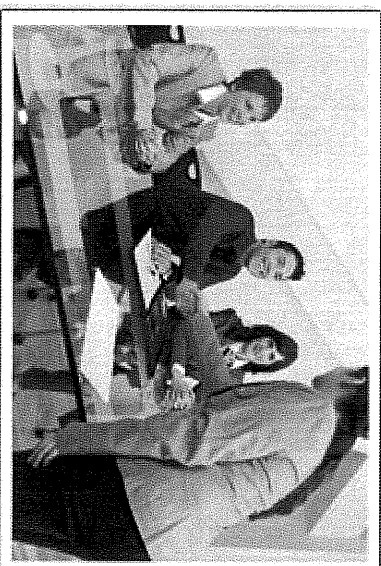


Employment Practices for Supervisors

This program provides an overview of **employment practices** encountered in the workplace for individuals tasked with making employment decisions, including issues of harassment, hiring and termination, discrimination, evaluation, and documentation. These courses and tools will help to ensure that you stay ahead of current issues and practices that may affect your organization and employees.

Courses

- Employment Practices Overview
- Interviewing and Hiring
- Sexual Harassment for Supervisors
- Preventing Discrimination in the Workplace
- Anger, Conflict, and Violence
- Dealing with Issues of Substance Abuse
- Performance Management
- Discipline and Termination
- Understanding Employee Leave



California AB 1825 Sexual Harassment

Designed specifically to comply with the stringent requirements of **California's AB 1825 Sexual Harassment Training** law, this course is an ideal solution for any organization looking to develop and encourage a set of values in supervisory employees that will assist them in preventing and effectively responding to incidents of sexual harassment. Specifically, this program addresses federal laws regarding harassment, the consequences of harassment, practical tips for preventing sexual harassment, how to handle sexual harassment claims, and how to maintain a respectful workplace.

California AB 1234 Board of Directors and Trustees

Public servants have a responsibility to act in the best interest of the public they represent. This course introduces public servants to their ethical responsibilities when dealing with issues related to conflict of interest situations, personal financial gain, government transparency, and fair government processes. This program is designed specifically to address **California's AB 1234 ethics training** requirement for local agency officials.

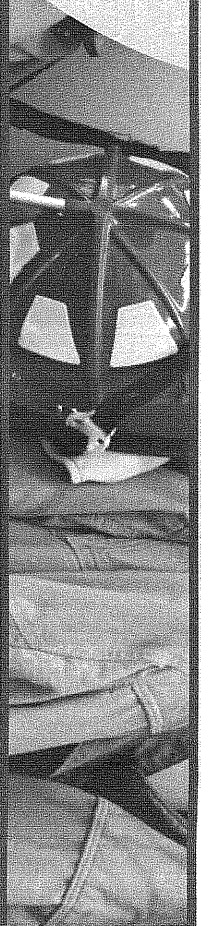


Online Fire & EMS Training

Founded in 1999, TargetSafety is a pioneer and leader in web-based solutions designed to simplify and standardize risk management for organizations. The company's flagship product, PreventionLink, provides organizations with a comprehensive suite of online risk management, training, and compliance tools to help identify, prioritize, and significantly minimize risk. Today, TargetSafety is the leading provider of online loss prevention and risk management services to public entities in the United States. The company is based in San Diego, California, and has a regional office in Boston, Massachusetts.

PreventionLink—A TargetSafety Solution
10815 Rancho Bernardo Road
Suite 250
San Diego, CA 921127
Toll free: 877.944.6372
Fax: 858.487.8762
www.targetafety.com

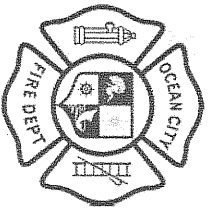
PreventionLink CASE STUDY



Ocean City Saves Nearly \$25,000 by Using PreventionLink™ to Deliver and Record Firefighter Training

"PreventionLink is convenient, cost-effective and easy to use. With it, we have decreased our training expenses and improved our ability to track all types of instruction."

*— 2nd Lieutenant Eric Peterson
Ocean City Fire Department*



Fast Facts

- Location:**
 - Ocean City, Maryland
- Population:**
 - 360,000+ (summer)
 - 60,000+ (winter)
- Department Size:**
 - 31 full-time paramedics and firefighters
 - 41 part-time paramedics and firefighters
 - 11 command staff
 - 1 training officer
- Special Honors:**
 - Awarded Maryland Seal of Excellence
- Courses Delivered:**
 - 110 in seven months
- Assignments Completed:**
 - 983 in seven months
- Annual Training Budget:**
 - \$225,000, not including salaries
- Annual Savings with Targetsafety:**
 - \$24,000-\$26,000

OCEAN CITY FIRE DEPARTMENT RESPONDS TO NEARLY 6,000 CALLS PER YEAR. Most of these calls come during the busy summer months when this popular vacation destination is bustling with tourists.

To ensure that its firefighters were prepared to handle any type of call, Ocean City routinely delivered instructor-led refresher training. This meant that firefighters were spending more time in the classroom and less time practicing what they had learned. It also meant that the Department had to pay overtime for some of these refresher hours—at a cost of nearly \$8,000 a year.

Ocean City also lacked an integrated records management system and was, instead, maintaining Department training records in a three-ring binder. This made it difficult to quickly locate information and update employee transcripts.

An Online Alternative

After evaluating another online system, Ocean City selected Targetsafety's PreventionLink training and compliance management platform. Using PreventionLink, the Department can now conveniently and cost-effectively provide instruction to its firefighters. It can also maintain all of its training records—including instructor-led training—in the system and produce reports whenever needed.

Since implementing the program, Ocean City has taken advantage of PreventionLink's Custom Activities Manager and File Center to assign, track and record the completion of its own training as well as validate its employees' review of organizational policies.

"PreventionLink saves us the time of having to manually verify that our firefighters have done what they say they've done," explained 2nd Lieutenant Eric Peterson, Ocean City's Training Officer.

The Savings and Benefits Add Up

While on PreventionLink less than a year, the Department has already realized a cost savings of approximately \$25,000. This comes not a moment too soon, as the City recently instituted a hiring freeze, along with other budget cuts.

Centralizing and automating the Department's training records has also yielded substantial time savings—protecting the safety of each firefighter by guaranteeing that their skills and refresher training is up to date.

With a new, online training model, Ocean City has successfully reduced the amount of time firefighters spend in the classroom, leaving more time for them to do hands-on, practical training. As a result, they are even better prepared to respond to call.

What's Next

Ocean City will soon add approximately 60 of its volunteer firefighters to the PreventionLink program. The Department will also start using PreventionLink's Custom Tests application as part of the annual re-certification testing process required for many positions. With this application, Ocean City can create its own online exams, assign them to firefighters and document and record the results.

